



## Family companies, local knowledge, global reach

We have been moving people all over the world since our foundation in 1981. Our teams are experts in packing, shipping, customs, and everything else that goes into a successful international move, so you can trust that you're in safe hands with Britannia.

**0845 600 666 1**  
[www.britannia-movers.co.uk](http://www.britannia-movers.co.uk)



All around  
the world



## The right choice for your international move

Relocating abroad can be an exciting experience, but finding the right moving company is absolutely key to a successful and trouble-free move. Britannia Movers has been at the heart of the international removals industry for over 40 years, developing expertise and global knowledge to ensure our customers and their possessions are looked after using the very highest standards and service.

As the largest moving network within the UK, Britannia not only has a location on most customers' doorsteps, but also a range of handpicked overseas partners across the world. This enables us to provide market-leading services on a 'door to door' basis so that the service in your destination country mirrors the professionalism our own teams deliver in the UK.

Britannia Movers International PLC are fully accredited members of the British Association of Removers Overseas Group, and all other major international trade bodies including FIDI and IAM. These organisations demand consistently high standards of service, operational methods, and sound financial standing. They also mean that we are fully bonded for all advance payments made by our clients, so you can rest assured that you are dealing with a market leader in international moving.





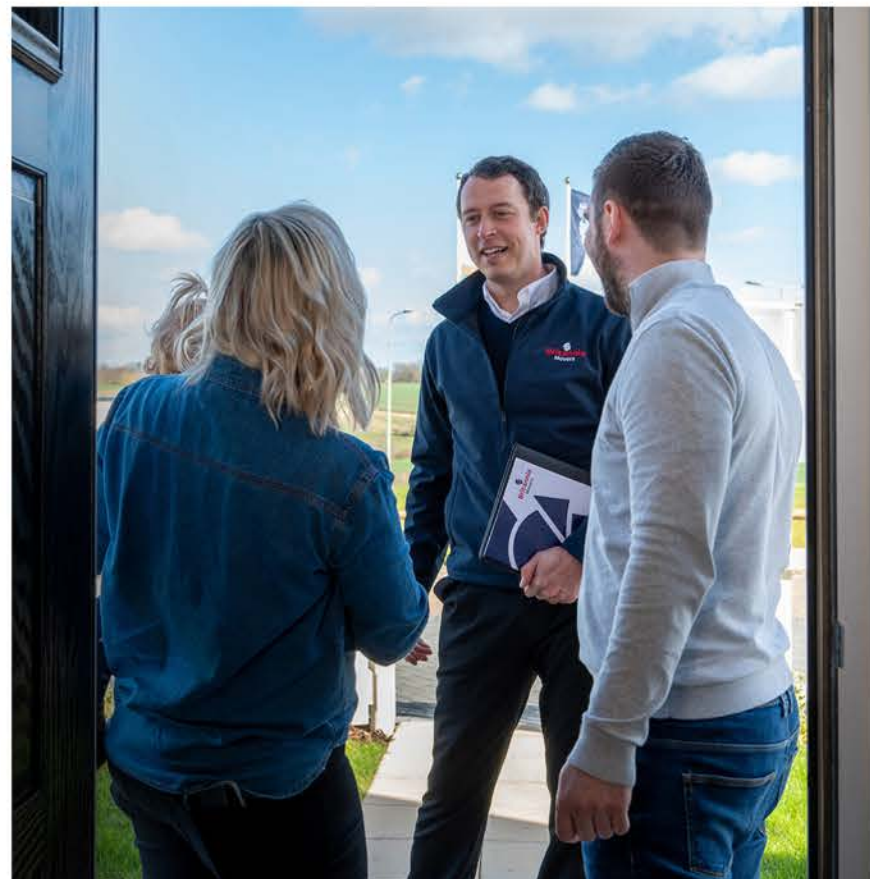
## It starts with the survey

To provide the most appropriate moving package for you, Britannia will conduct a site survey of your property. This will allow us to meet you and discuss where you are going, what you are taking, and which type of moving service best suits your needs. It can be in person or by video call, and will give you an opportunity to ask questions and allay any concerns you might have about the moving process.

There are numerous regulations and pieces of documentation to consider when moving overseas, and depending on the destination, certain goods are prohibited or require special preparation before moving them. Our experts can provide information about restricted items, and support your decision-making by advising what would need to be done to ensure that any specialist or unusual pieces are properly documented.

Your Surveyor will be happy to talk through all technical aspects of the move with you, such as transit times for your destination, importation requirements, insurance options and customs stipulations.

No two relocations are alike, so our teams will listen to you, explain all the options, and offer you a quality international move which matches your specific needs and budget as closely as possible.



# The right skills and materials



## Complete range of specialist packaging

Britannia offers a full packing service which combines modern materials and traditional methods to ensure the safest possible journey for your belongings.

Packing for overseas moving is a specialist skill, and we have experienced and professional staff at every branch who can provide this service if required. Our team members are fully trained to the highest level, so whether we are packing your child's favourite toy or your family heirlooms, you can be sure that your move is in safe hands.

Our crews wrap small items in paper and then place them carefully in strong cartons surrounded by padding. Furniture and larger items are protected using a specialist multi-layered packing material (we call this export-wrapping). This can be further reinforced with card where needed. High value, fragile or unusual objects such as art and antiques can be further protected with wooden crates, all custom made to keep items safe and secure during transit.

Once packed, everything will be marked with your name, the destination, and an inventory number. You will receive a copy of our inventory which will clearly display the goods that you have asked Britannia to move for you.

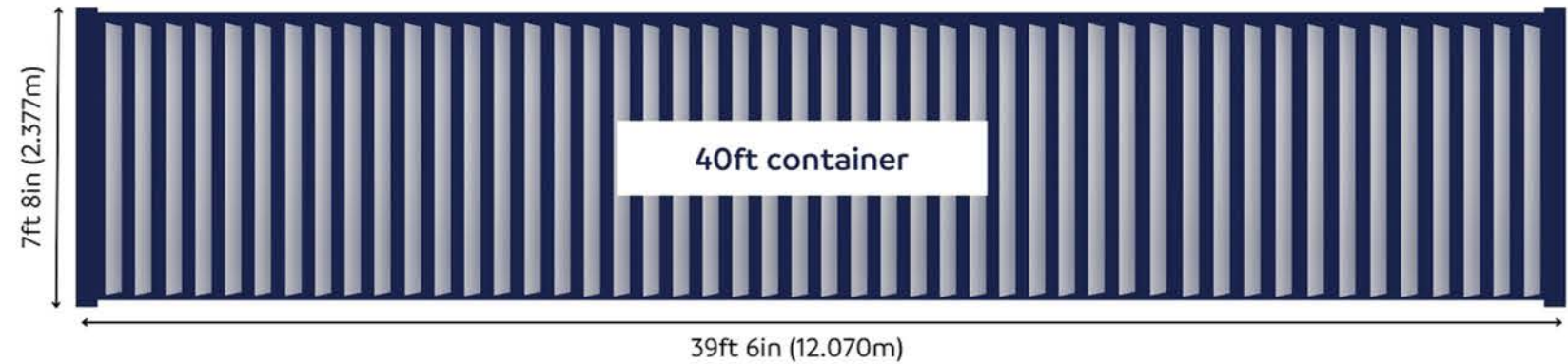
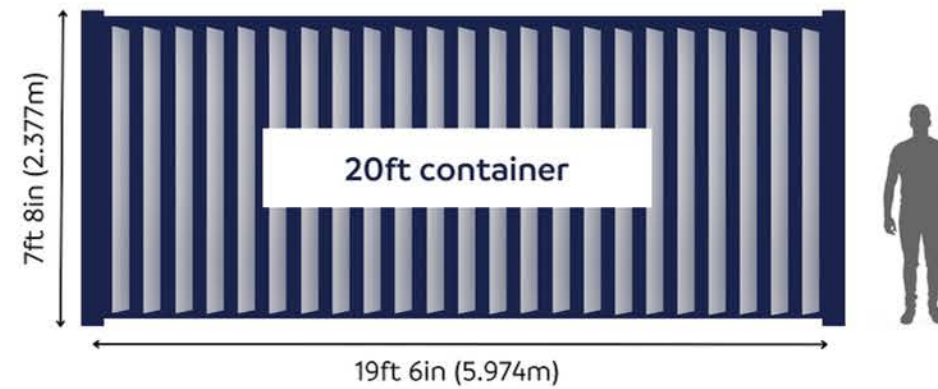
## What type of move suits you?

During the survey, we will explain the different options for moving household goods around the world and provide guidance on the time and cost implications of each method.

Shipping is a popular and cost-effective choice. There are a range of container sizes available, and you can also share containers with other customers. If you choose to move your goods via a sole use container, our team will either load this outside your home or at the local Britannia warehouse before sealing it and having it transported directly to the port for shipment. If you do not require a full container, we can transfer your goods to one of our consolidation warehouses where they will be stored safely until being loaded jointly with other consignments - all safely barcoded and separated.

If you need a quick delivery, you may prefer air cargo. With this method, our operatives will pack your consignment into airline-approved cartons or cases. Smaller shipments can be case-packed for shared loading.

Whichever method of transport you choose, Britannia's 'door to door' solution provides a comprehensive collection and delivery service between most countries around the world. Our carefully vetted overseas partners will look after the delivery from the port or airport to your new home and get you settled in as soon as possible.



By land,  
air or sea





## Specialist Services

### Relocating with vehicles

Should you wish to move a vehicle along with your household effects, Britannia are able to offer this in either your own sole use container, or as part of a shared container load.

### Split shipments

Items required urgently at the destination can be sent by air via Britannia's specialist air freight service. The remainder of your consignment can then follow by sea to save on costs.

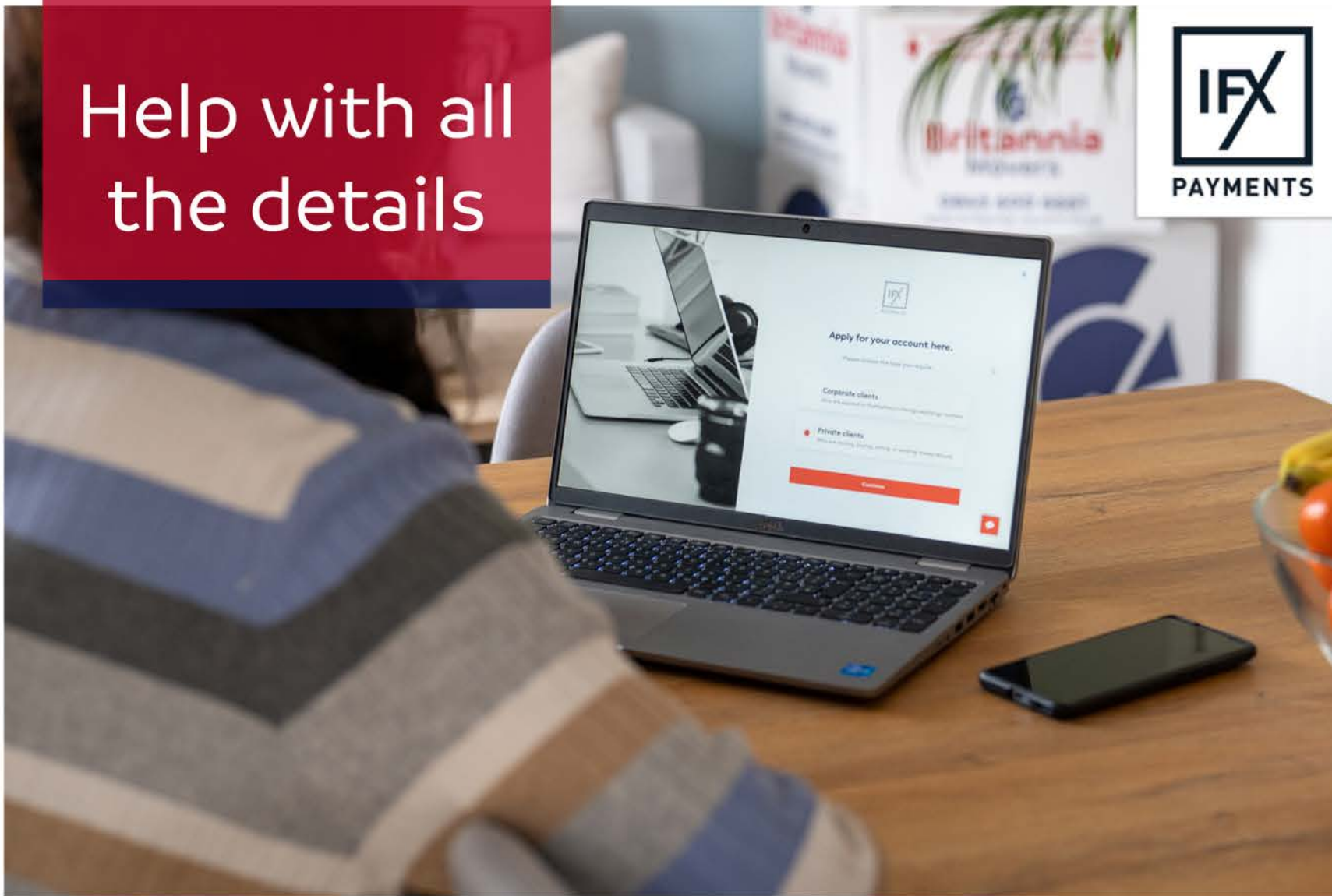
### Pre or post-shipment storage

Britannia Movers can provide customers with storage, either before you leave the UK at one of our nationwide warehouses, or at your destination in one of our worldwide partners' facilities. This is a convenient, easy to use service and allows delivery of your goods to fit in with your schedule.

Britannia will be happy to discuss our range of different services with you in order to match the best option to your needs. However, if you have any questions, or there is anything you are unsure of please do not hesitate to discuss this with our representative during our visit or call your local office. We are here to help!



Help with all the details



## Solutions from our trusted professional partners

### Moving your money - IFX Payments

When moving abroad or emigrating, the best money exchange rate is crucial to your financial future. That's why Britannia has developed a partnership with IFX Payments to help our customers find a quick and easy solution.

- Dedicated, specialist client service – experts
- Competitive, market leading exchange rates – lower cost
- Complete transparency – no fees
- Secure systems – on-time transfer
- Delivering everywhere – 140+ currencies
- FCA authorised – a trusted partner

### Relocating with pets - PetAir UK

If you are moving abroad with pets, we suggest speaking to PetAir UK who are experts in this field. PetAir is run by a team of experienced vets who are passionate about animal welfare, and they have moved over 30,000 pets abroad since their inception back in 2004.

For more details, please visit our website or talk to your Britannia Surveyor.



# Preparing for your move

## Three Months Before

- Arrange for a pre-move survey with Britannia
- Have a clear idea what you would like to take with you
- Arrange for quote for the transportation of your family pet

## Six Weeks Before

- Book move date and agree moving plan
- Make a list of items to be moved, which will need particular care
- Book pet transport carrier and confirm logistics
- Advise of new school addresses so that education records can be passed on quickly
- Doctor – de-register. If undergoing hospital treatment, notify a new doctor as soon as possible

## Four Weeks Before

- Advise schools/Day-care centres of movement and obtain records
- Cancel memberships including gym, library etc
- Arrange financial affairs: foreign exchange, pension transfers and bank accounts

## Three Weeks Before

- Confirm childcare arrangements for moving day
- Plan the best way to look after pets on moving day and confirm itinerary for transportation
- Clear out unwanted belongings
- Start using up food from the freezer

## Two Weeks Before

- Contact service providers to arrange final accounts and meter readings
- Telecoms/digital/cable TV provider
- Electricity supplier
- Gas/Oil supplier
- Water Rates
- Local Council Taxes
- Credit card/store card or credit card protection companies
- TV Licence
- Notify all hire purchase/lease/standing orders or loans companies

## Notify plans of movement:

- Dentist
- Optician
- Amend insurance cover on buildings, household contents, motor, life etc
- National Insurance
- Child Benefit
- Motor vehicle registration
- Driving Licence (DVLA)
- Pension company
- Redirection of mail through the Post Office to family or friends (visit your local Post Office for details)

- Send out change of address cards to friends, relatives, clubs, and organisations
- Organise the disconnection and reconnection of domestic appliances: washing machine, cooker, dishwasher

## Two Days Before

- Defrost the fridge and freezer
- Cancel any regular deliveries (milk / newspapers)

## The Day Before

- Check drawers and trunks/chests for any fragile items
- Take down curtains and blinds
- Put together a pile of 'do not remove' essentials: passports, tickets, itineraries, coats, handbags, snacks, cleaning materials
- Pack small valuables separately and leave with essentials pile e.g. jewellery, watches, money, bonds, coins, stamps etc
- Separate your airfreight consignment from your sea freight

## The Big Day

- Confirm service meter readings and keep a spare copy of readings
- Switch off power and water supplies (if necessary)
- Lock all windows and doors
- Drop keys off with estate agent
- Confirm you have provided all required documentation for your sea freight/airfreight consignment

