



Britannia
Movers



UK

ALL THE RIGHT MOVES

Importing Goods to the UK



Importing Personal Effects

Shipments of household goods and personal effects are allowed duty free entry into the UK as long as:

- they have been owned and used for at least six months prior to importation, and
- You can prove that you have lived outside of the UK for a 12 month period.

If you don't fulfil this criteria, our knowledgeable imports specialists can advise further on alternative ways to gain clearance.

Your goods can only be cleared by customs from your own date of arrival in the UK. To assist a smooth clearance, please ensure all necessary documents are completed correctly and received by Britannia in advance of the shipment's arrival.

Documentation

Britannia will assist you to complete the customs formalities, and will need a copy of your passport and visa (if applicable) to do this. Most customers will need to apply for Transfer of Residence (TOR) relief directly online, which needs to be done as early as possible in the relocation process.

Prohibitions and Restrictions

The following items are prohibited or restricted and we strongly advise you not to ship them in your consignment:

- Firearms, ammunition & weapons
- Inflammable goods & substances
- Plants, plant material & animal products
- Foodstuffs, perishable or otherwise
- Alcohol, tobacco & narcotics
- Objectionable and indecent material
- Counterfeit and pirated goods
- Rough diamonds

For shipments to the UK coming by road across Europe, please be aware that it is now forbidden to travel through France in any vehicle carrying more than a minimal amount of cigarettes or alcohol.

If a vehicle is stopped and searched and these are found amongst household effects there are large fines plus the costs of delays to the vehicle and costs to any third parties who are thus also affected.

Tracking Consignment

If your consignment is being transported by sea, then all shared load consignments will be bar-coded before they are loaded into the shipping container. This will ensure that no items are left at origin and allow Britannia to check the status of your goods in transit. If your contents are being transported via road then the Britannia team will keep you updated on the status of your consignment.

Transit Times

Transit times can vary subject to the method of transport chosen, size of your consignment for part or dedicated load, and where you are moving to. Britannia will advise you on the predicted arrival dates once this information is established.

Additional Services

Britannia can provide a variety of complimentary services to make your moving experience as efficient and easy as possible, including international foreign exchange from our trusted and reliable partners. For further information about Britannia's partner companies please scan this QR code.



Storage

Should you require storage prior to delivery this can be arranged. You should expect to pay a one-off storage handling fee plus a monthly storage charge. Please note that these charges are payable locally. It is vitally important that you ensure your marine insurance policy is extended for the period of the storage.



0845 600 666 1

www.britannia-movers.co.uk



Welcome to Britannia in the UK

Motor Vehicles

You can bring your vehicle to the UK without payment of customs duty and tax providing you have owned and used the vehicle for more than six months and paid all local taxes overseas. Equally importantly, you must be able to prove you have lived outside the UK for more than twelve months. The vehicle must arrive no more than six months after your own arrival.

If you are planning on shipping a motor vehicle to the UK, you should ensure you can provide Britannia with evidence of both ownership and use of the vehicle. This information should be kept with you and must not be packed in your shipment or sent with the vehicle.

Should you be unable to meet all of the requirements, you can still bring your vehicle, however, it will be subject to payment of customs duty and tax on its arrival. Britannia will be able to guide you and offer further assistance on the necessary processes.

Customs clearance

For a sole use container coming to a UK mainland address, it normally takes an average of 5 to 7 working days for customs clearance and delivery. Groupage consignments are generally delivered 10 to 18 working days after arrival at Britannia's customs-approved warehouse.

The time taken to clear goods through customs can be affected by government policy, X-raying of goods, physical inspection, volume of traffic and the levy of any import duties or taxes. Charges raised by customs and port authorities will be paid for by Britannia and collected from you prior to arranging the delivery.

Insurance

We strongly recommend that you insure your goods for the duration of their journey to the UK. We are able to provide you with insurance options if required.

Britannia in the UK

Britannia has over 40 offices across the UK, and we meet with them on a regular basis to ensure high standards of service are maintained. In addition, Britannia has established long-standing and successful relationships with a global network of dedicated and high-quality removers, and these partners may also assist you with your move to the UK.

Destination Services

If you have selected a full door to door service, Britannia will deliver the goods to your new home and your furniture and boxes will be placed in the relevant rooms. All furniture will be unwrapped and cartons packed by Britannia will be unpacked onto a flat surface. All used packing materials will be removed from site on the delivery day.

Although there will be insurance implications, you retain the right not to have some or all items unpacked should you choose.

Alternative destination services may also be available, but are subject to your final destination and the chosen method of transport. Your Britannia representative can advise you of the options available.



Your Moving Guide Checklist

Three Months Before

- Arrange for a pre-move survey
- Have a clear idea what you would like to take with you
- Arrange for a quote for the transportation of your family pet if needed

Six Weeks Before

- Book move date and agree moving plan
- Make a list of any items to be moved which will need particular care
- Book pet transport carrier and confirm logistics
- Advise of new school addresses so that education records can be passed on quickly
- Doctor – de-register. If undergoing hospital treatment, notify a new doctor as soon as possible

Four Weeks Before

- Advise schools/nurseries of movement and obtain records as needed
- Cancel memberships including gym, library etc
- Arrange financial affairs: foreign exchange, pension transfers and bank accounts

Three Weeks Before

- Confirm childcare arrangements for moving day
- Plan the best way to look after pets on moving day and confirm itinerary for transportation
- Clear out unwanted belongings
- Start using up food from the freezer

Two Weeks Before

- Contact service providers to arrange final accounts and meter readings
- Telecoms/internet/cable TV provider
- Electricity supplier
- Gas/Oil supplier
- Water and drainage providers
- Local Taxes
- Credit card/store card or credit card protection companies
- Subscription services
- Notify all hire purchase/lease/standing orders or loans companies

Notify plans of movement:

- Dentist
- Optician
- Amend insurance cover on buildings, household contents, motor, life etc
- Medical Insurance
- Electoral register
- Motor vehicle registration
- Pension company
- Redirection of mail via the Post Office
- Send out change of address cards to friends, relatives, clubs, and organisations
- Organise the disconnection and reconnection of domestic appliances: washing machine, cooker, dishwasher
- Window Cleaner

Two Days Before

- Defrost the fridge and freezer
- Cancel any regular deliveries (milk / newspapers)

The Day Before

- Check drawers and trunks/chests for any fragile items
- Take down curtains and blinds
- Put together a pile of 'do not remove' essentials: passports, tickets, itineraries, coats, handbags, snacks, cleaning materials
- Pack small valuables separately and leave with essentials pile e.g. jewellery, watches, money, bonds, coins, stamps etc
- Separate your airfreight consignment from your sea freight if applicable

The Big Day

- Confirm service meter readings and keep a spare copy of readings
- Switch off power and water supplies (if necessary)
- Lock all windows and doors
- Drop keys off with estate agent
- Confirm you have provided all required documentation for your sea freight/airfreight consignment

